

Fedhealth General Practitioner Network Rates for 2024 [MI1286082583]

2 messages

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To: finance.famhealth@gmail.com

Wed, Dec 6, 2023 at 3:41 PM



Dear Dr GOVINDSAMY GOVENDER

Fedhealth General Practitioner Network Rates for 2024

Fedhealth is pleased to announce that there will be a **6.5%** increase in our **Fedhealth General Practitioner (GP) tariff rates** with effect from 1 January 2024. May we also take this opportunity to thank you for your professional services rendered to our members during 2023.

GP Network Reimbursement Model

The Fedhealth GP Network reimbursement model for 2024 will continue to include an **enhanced fee** in accordance with your REPI² category score as indicated below:

General Practitioner consultation rates (0190 - 0192)	
Fedhealth GP Network consultation fee	R479.30
Enhanced consultation fee for REPI ² category 1 GP Network practices	R47.90
Enhanced consultation fee for REPI ² category 2 GP Network practices	R24.00

One of the objectives of the Fedhealth GP Network is to protect members from unexpected co-payments. As such, Fedhealth would like to emphasise the importance of billing at the Fedhealth Scheme Rate (**R479.30**). For more information, please refer to the Fedhealth and myFED GP Network Practice Guide for 2024, which can be viewed at www.medscheme.com (log in as a provider and click on *communication library > GP Guides*).

Billing Process

Your remittance advice will show a comment code 247 against each consultation qualifying for an enhanced fee. The enhanced fee Rand amount will not reflect on each line. The sum total of your enhanced fees is shown as one amount flagged with code 247 and the description "Enhanced fees" at the beginning of each Scheme's claim line. **For example:**
 $50 \text{ (consultations)} \times R47.90 \text{ (enhanced fee)} = R2 395.00$

Coordination of Care

Fedhealth supports care coordination and considers the GP at the heart of this process. Fragmented healthcare has resulted in inefficient, costly treatment for our members and as such, Fedhealth believes that GP care coordination improves healthcare quality and lowers overall health expenditure. Fedhealth beneficiaries on flexiFED 4^{GRID}, flexiFED 4^{Elect}, flexiFED 3, flexiFED 3^{GRID}, flexiFED 3^{Elect}, flexiFED 2, flexiFED 2^{GRID}, flexiFED 2^{Elect}, flexiFED 1 and flexiFED 1^{Elect} **must** nominate their treating network doctor to coordinate their care. This can be done by contacting the Fedhealth Customer Contact Centre on **0860 002 153**.

The benefit also makes provision for two (2) visits per beneficiary per annum, which will be available from the "out-of-nomination" benefit if a beneficiary needs to visit a GP (subject to the GP Network) other than their nominated network GP.

Specialist Network and Specialist Referral

Fedhealth would like to remind you about the Fedhealth Specialist Network of doctors who have agreed to bill the Fedhealth rate. Therefore, your patients will not incur co-payments when visiting these network specialists. All Fedhealth beneficiaries **must**

consult their network GP **before** making a specialist appointment for the GP to ensure that the patient is referred to the appropriate specialist for the necessary level of care.

To determine if the specialist you refer your patient to is a Fedhealth Partner Specialist, please visit the Medscheme website at www.medscheme.com and then log in as a provider and click on *Look Up Tool > Provider Locator*. Alternatively, call the Fedhealth Provider Contact Centre on **0861 112 666**. For more information on the applicable co-payments per option when a referral is not obtained, please refer to the Fedhealth and **myFED** GP Network Practice Guide for 2024, which can be viewed at www.medscheme.com (log in as a provider and click on *communication library > GP Guides*).

Day Clinic Network

From 1 January 2024, a co-payment of R2 500.00 will apply to a member using a non-network day clinic. You can access a list of the network day clinics by visiting the Medscheme website on www.medscheme.com (log in as a provider and then click on *Look Up Tool > Provider Locator*) or alternatively by calling the Fedhealth Provider Contact Centre on **0861 112 666**.

Hospital Network

As part of our ongoing efforts to continue offering members quality healthcare at an affordable price, we have enhanced the hospital network for all Fedhealth options. After careful evaluation, we have selected the best and most efficient hospitals for the network (at the same time considering accessibility for members). Members are required to pre-authorise any hospital stays to avoid co-payments. This co-payment will also apply to late pre-authorisation requests except for prescribed minimum benefit (PMB) emergencies. You can access the latest list of network hospitals via the Provider Zone at www.medscheme.com (log in as a provider and click *Look Up Tool > Provider Locator*) or the Fedhealth Provider Contact Centre on **0861 112 666**.

Oncology Management Programme

With the prevalence of cancer increasing at an alarming rate, Fedhealth members have unlimited cover for PMB oncology benefits using a designated service provider (DSP). ICON is the DSP for oncology treatment in 2024. A 25% co-payment may apply if a member consults with an oncologist outside of the DSP network for their active oncology treatment. This will depend on the member's selected plan and benefit limits. To alleviate out-of-pocket expenses, we urge you to refer your patient to a participating DSP oncologist for their oncology treatment. You can find an ICON oncologist by logging in to www.medscheme.com and clicking *LOOK UP TOOL > ONCOLOGY or Networks > ICON*.

Continuation of the Agreement

You **do not** need to sign or return the Fedhealth GP Network Agreement again. Should you wish to opt out of the agreement, please inform the Scheme in writing via email to nc@medscheme.co.za on or before **Thursday, 14 December 2023** and failing which, it shall be accepted that you agree to the contents hereof and are legally bound to it. You are also welcome to view the Fedhealth Annexure online at www.medscheme.com (log in as a provider and click on *Networks > E-Contracts*).

Should you have any questions, please call the Fedhealth Provider Contact Centre on **0861 112 666**.

Here is to taking care of our members' health in 2024 and beyond.

Kind regards

Fedhealth GP Network Management



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Wed, Dec 6, 2023 at 4:14 PM

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