



www.umvuzohealth.co.za

Alenti Office Park, Building D, 457 Witherite Road, The Willows, Pretoria, 0040.  
 P.O. Box 1463, Faerie Glen, 0043. **T:** +27 (0) 12 845 0000 **F:** +27 (0) 86 670 0242  
**E:** info@umvuzohealth.co.za Call Centre and Authorisations: **0861 083 084**

12 December 2023

To whom it may concern

**2024 BENEFITS AND PROCEDURES**

The year is coming to a close and the Umvuzo Health team would like to use this opportunity to thank providers who serviced our beneficiaries as well as provide you with a short summary of the benefits for 2024. This information is also available on our website at [www.umvuzohealth.co.za](http://www.umvuzohealth.co.za)

The Scheme has 6 options for 2024, namely: -

- Standard option;
- Ultra-Affordable option;
- Supreme option;
- Extreme option;
- Activator option (Nominated General Practitioner per beneficiary); and
- Ultra-Affordable Value option.

**Services**

<p>General Practitioners, medication, basic radiology and pathology, dental and optometry.</p>	<p><b>Standard, Ultra-Affordable and Ultra-Affordable Value options</b> are re-imbursed on a Fee-for-service basis up to the available visits and relevant limits.</p> <p>No pre-authorization is required and all accounts must be forwarded to <b>UMVUZO HEALTH.</b></p>	<p><b>Supreme, Extreme and Activator options</b> are re-imbursed on a Fee-for-service basis up to the available Family / Day-to-day limit and relevant limits.</p> <p><b>Activator</b> beneficiaries have a Nominated General Practitioner which must be utilised by them.</p> <p>No pre-authorization is required, and all accounts must be forwarded to <b>UMVUZO HEALTH.</b></p>
<p>Specialists out of hospital.</p>	<p><b>Standard, Ultra-Affordable, Ultra-Affordable Value and Activator options</b> require pre-authorization on 0861 083 084.</p> <p>All accounts must be forwarded to <b>UMVUZO HEALTH.</b></p>	<p><b>Supreme and Extreme options</b> are re-imbursed on a Fee-for-service basis up to the available Family limit. No pre-authorization is required, but is subject to available funds in the Family benefit.</p> <p>All accounts must be forwarded to <b>UMVUZO HEALTH.</b></p>
<p>Hospitals and specialists in hospital.</p>	<p><b>All options</b> require pre-authorization and case management - please contact 0861 083 084 which is 24/7 available.</p> <p>All accounts must be forwarded to <b>UMVUZO HEALTH.</b></p>	<p><b>All options</b> require pre-authorization and case management - please contact 0861 083 084 which is 24/7 available.</p> <p>All accounts must be forwarded to <b>UMVUZO HEALTH.</b></p>

Please note that claims can be submitted electronically through the following switches: -

Activation and Destination codes

- Datamax  
All options to **UMVUZO HEALTH** UMVUZOMA
  
- eMD
  - Extreme to **UMVUZO HEALTH** EMD569
  - Supreme to **UMVUZO HEALTH** UMVU03
  - Standard to **UMVUZO HEALTH** EMD222
  - Ultra Affordable to **UMVUZO HEALTH** EMD223
  - Ultra Affordable Value to **UMVUZO HEALTH** UMV003
  - Activator to **UMVUZO HEALTH** EMD617
  
- Ediserv/Medilink  
All options to **UMVUZO HEALTH** UMVDIR
  
- Healthbridge
  - Extreme to **UMVUZO HEALTH** 92200
  - Supreme to **UMVUZO HEALTH** 90689
  - Standard to **UMVUZO HEALTH** 94225
  - Ultra-Affordable to **UMVUZO HEALTH** 94454
  - Ultra-Affordable Value to **UMVUZO HEALTH** 94709
  - Activator to **UMVUZO HEALTH** 92784
  
- iTrack  
All options to **UMVUZO HEALTH** 920P
  
- Lenasia Computer Services  
All options to **UMVUZO HEALTH** UMVO
  
- MediSwitch (DHS)  
All options to **UMVUZO HEALTH** 920P UHMS0001
  
- Mededi  
All options to **UMVUZO HEALTH** S2940
  
- Pharmacy claims  
All options via **Mediscor** MDS0059

Please contact our Call centre on 0861 083 084 or [info@umvuzohealth.co.za](mailto:info@umvuzohealth.co.za) should you have any enquiries. You can also register on our Provider portal at [www.umvuzohealth.co.za](http://www.umvuzohealth.co.za) to access claims information, payments and statements.

Kind regards

**UMVUZO HEALTH MEDICAL SCHEME**