

## Discovery: Queries from the ECIPA Exco &amp; Board


Caronessa Moss <CaronessaM@discovery.co.za>  
To: ECIPA Healthcare <ecipah@gmail.com>

Thu, Jan 25, 2024 at 1:37 PM

Hi Dr

Please see below and let me know if you require anything further.

Kind Regards








## Caronessa Moss

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**From:** ECIPA Healthcare <ecipah@gmail.com>  
**Sent:** Thursday 25 January 2024 6:15 AM  
**To:** Caronessa Moss <CaronessaM@discovery.co.za>  
**Subject:** Discovery: Queries from the ECIPA Exco & Board

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Good morning Caronessa

Kindly assist with the following:

1. Please send me the contribution fees for Keycare Plus option.

| PLAN    |  | CONTRIBUTIONS (R) |       |         | CONTRIBUTIONS TO MEDICAL SAVINGS ACCOUNT (R) |       |         | TOTAL CONTRIBUTIONS (R) |       |         |
|---------|--|-------------------|-------|---------|--|-------|---------|-------------------------|-------|---------|
|         |  | MAIN MEMBER       | ADULT | CHILD** | MAIN MEMBER                                  | ADULT | CHILD** | MAIN MEMBER             | ADULT | CHILD** |
| Core    | Classic Core                           | 3,322             | 2,621 | 1,329   | No Medical Savings Account                   |       |         | 3,322                   | 2,621 | 1,329   |
|         | Classic Delta Core                     | 2,659             | 2,097 | 1,063   |  |       |         | 2,659                   | 2,097 | 1,063   |
|         | Essential Core                         | 2,855             | 2,141 | 1,146   |  |       |         | 2,855                   | 2,141 | 1,146   |
|         | Essential Delta Core                   | 2,281             | 1,716 | 915     |  |       |         | 2,281                   | 1,716 | 915     |
|         | Coastal Core                           | 2,714             | 2,037 | 1,078   |  |       |         | 2,714                   | 2,037 | 1,078   |
| KeyCare | KeyCare Plus 0 – 9,450                 | 1,652             | 1,652 | 601     | No Medical Savings Account                   |       |         | 1,652                   | 1,652 | 601     |
|         | KeyCare Plus 9,451 – 15,250            | 2,271             | 2,271 | 640     |  |       |         | 2,271                   | 2,271 | 640     |
|         | KeyCare Plus 15,251 +                  | 3,354             | 3,354 | 897     |  |       |         | 3,354                   | 3,354 | 897     |
|         | KeyCare Core 0 – 9,450                 | 1,286             | 1,286 | 336     | No Medical Savings Account                   |       |         | 1,286                   | 1,286 | 336     |
|         | KeyCare Core 9,451 – 15,250            | 1,604             | 1,604 | 398     |  |       |         | 1,604                   | 1,604 | 398     |
|         | KeyCare Core 15,251 +                  | 2,454             | 2,454 | 557     |  |       |         | 2,454                   | 2,454 | 557     |
|         | KeyCare Start 0 – 10,100               | 1,239             | 1,239 | 755     | No Medical Savings Account                   |       |         | 1,239                   | 1,239 | 755     |
|         | KeyCare Start 10,101 + 15,250          | 2,085             | 2,085 | 817     |  |       |         | 2,085                   | 2,085 | 817     |
|         | KeyCare Start 15,251 +                 | 3,247             | 3,247 | 883     |  |       |         | 3,247                   | 3,247 | 883     |
|         | KeyCare Start Regional 0 – 10,100      | 1,102             | 1,102 | 664     | No Medical Savings Account                   |       |         | 1,102                   | 1,102 | 664     |
|         | KeyCare Start Regional 10,101 – 15,250 | 1,666             | 1,666 | 735     |  |       |         | 1,666                   | 1,666 | 735     |
|         | KeyCare Start Regional Option 15,251 + | 2,597             | 2,597 | 795     |  |       |         | 2,597                   | 2,597 | 795     |

Shariah compliant arrangement available on all health plans.

2. For Keycare Plus: do GP's have to phone in for authorisation (iro consultation) after a certain consultation number limit; if so what is the consultation limit per beneficiary per annum?

Preauthorisation is required after the 15<sup>th</sup> GP visit, per person.

3. All Discovery Health options: is there an option to do chronic applications and authorisation via telephone? Apparently, Momentum Health does this and it works well.

Chronic applications are submitted via email or captured on HEALTHID- We encourage the capture of the applications on HID ( and providers are remunerated for the HID engagement) as this can be approved in real time. Telephonic authorization is not available and would increase call volumes whereas we look at efficient real time approval as far as possible.

Looking forward to hearing from you.

Regards, Dr Govender  
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