

Discovery: Queries from the ECIPA Exco & Board

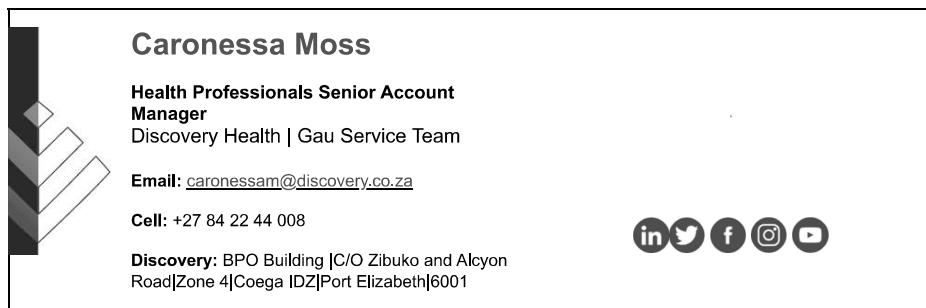
Caronessa Moss <CaronessaM@discovery.co.za>
To: ECIPA Healthcare <ecipah@gmail.com>

Thu, Jan 25, 2024 at 1:37 PM

Hi Dr

Please see below and let me know if you require anything further.

Kind Regards



From: ECIPA Healthcare <ecipah@gmail.com>
Sent: Thursday 25 January 2024 6:15 AM
To: Caronessa Moss <CaronessaM@discovery.co.za>
Subject: Discovery: Queries from the ECIPA Exco & Board

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Good morning Caronessa

Kindly assist with the following:

1. Please send me the contribution fees for Keycare Plus option.

	PLAN	CONTRIBUTIONS (R)			CONTRIBUTIONS TO MEDICAL SAVINGS ACCOUNT (R)			TOTAL CONTRIBUTIONS (R)		
		MAIN MEMBER	ADULT	CHILD ¹⁰	MAIN MEMBER	ADULT	CHILD ¹⁰	MAIN MEMBER	ADULT	CHILD ¹⁰
Core	Classic Core	3,322	2,621	1,329	No Medical Savings Account	2,659	2,097	3,322	2,621	1,329
	Classic Delta Core	2,659	2,097	1,063						
	Essential Core	2,855	2,141	1,146						
	Essential Delta Core	2,281	1,716	915						
	Coastal Core	2,714	2,037	1,078						
KeyCare	KeyCare Plus 0 - 9,450	1,652	1,652	601	No Medical Savings Account	2,271	2,271	1,652	1,652	601
	KeyCare Plus 9,451 - 15,250	2,271	2,271	640						
	KeyCare Plus 15,251 +	3,354	3,354	897						
	KeyCare Core 0 - 9,450	1,286	1,286	336						
	KeyCare Core 9,451 - 15,250	1,604	1,604	398						
	KeyCare Core 15,251 +	2,454	2,454	557	No Medical Savings Account	3,247	3,247	2,454	2,454	557
	KeyCare Start 0 - 10,100	1,239	1,239	755						
	KeyCare Start 10,101 + 15,250	2,085	2,085	817						
	KeyCare Start 15,251 +	3,247	3,247	883						
	KeyCare Start Regional 0 - 10100	1,102	1,102	664						
	KeyCare Start Regional 10,101 - 15,250	1,666	1,666	735	No Medical Savings Account	1,102	1,102	1,666	1,666	735
	KeyCare Start Regional Option 15,251 +	2,597	2,597	795						

Shariah compliant arrangement available on all health plans.

2. For Keycare Plus: do GP's have to phone in for authorisation (iro consultation) after a certain consultation number limit; if so what is the consultation limit per beneficiary per annum?

Preauthorisation is required after the 15th GP visit, per person.

3. All Discovery Health options: is there an option to do chronic applications and authorisation via telephone? Apparently, Momentum Health does this and it works well.

Chronic applications are submitted via email or captured on HEALTHID- We encourage the capture of the applications on HID (and providers are remunerated for the HID engagement) as this can be approved in real time. Telephonic authorization is not available and would increase call volumes whereas we look at efficient real time approval as far as possible.

Looking forward to hearing from you.

Regards, Dr Govender
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