



Dear Healthcare Professional

How to complete the KeyCare referral form

As a GP in the KeyCare GP Network, you play a crucial role in enhancing benefits and expanding access to care. We truly value your expertise and partnership in delivering high-quality, affordable healthcare to the members of the schemes we administer.

Our KeyCare plans place you at the heart of patient care, ensuring affordable, quality healthcare. Your comprehensive management of patient care builds stronger relationships and improves health outcomes.

We rely on your input to support payment decisions

As the primary care provider, your detailed input is essential for timely payment decisions. When you complete a referral form, please include:

- The patient's clinical history
- Information about the start of the treatment and the patient's response to it
- The results of all examinations and investigations
- A clearly described clinical reason for the referral

Please note that completing the referral form does not guarantee approval. Each request undergoes a thorough review to ensure it meets the necessary criteria.

Please complete the correct form

If the member has an existing chronic or PMB condition, please complete the relevant application forms and not the KeyCare referral form.

We appreciate your dedication and look forward to strengthening our relationship to ensure quality, affordable healthcare for all KeyCare members.

Regards



Darren Sweidan

Head: Health Professional Unit | Discovery Health

On behalf of Discovery Health Medical Scheme



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